

## Patron Responsibilities and Conduct

The Massanutten Regional Library is a non-profit organization supported by funds from Rockingham County, Page County, and the City of Harrisonburg, and the Commonwealth of Virginia. The residents of these localities expect each of our facilities to be a clean, comfortable, and safe place for reading, research, study, meetings, and leisure. Everyone has an equal right to access library services and facilities; no person has the right to interfere with the ability of others to use and enjoy library resources, facilities, and services.

To this end the library has established rules and guidelines of conduct to protect the rights and safety of Library patrons, volunteers, and staff, and to preserve and protect the Library's materials, equipment, facilities, and grounds.

**For the comfort and safety of library visitors, volunteers, and staff, and the protection of Library property, the following actions are examples of conduct not allowed on Library property:**

1. Any activity in violation of federal, state or local law, or Library policy
2. Carrying firearms and dangerous weapons, unless in accordance with state law (Virginia Code 18.2-308) <http://leg1.state.va.us/000/src.htm>
3. Being under the influence of alcohol/illegal drugs or selling, using, or possession of alcohol/illegal drugs
4. Verbally or physically threatening or harassing other patrons, volunteers, or staff, including stalking, staring, touching or using offensive language
5. Stealing, damaging, altering, or inappropriate use of Library property in Library facilities or on Library grounds
6. All bags and other articles are subject to inspection by authorized Library personnel. The Library reserves the right to limit the size and number of items brought into the Library.
7. Trespassing in non-public areas, or presence in the Library without permission of an authorized Library employee before or after Library operating hours
8. Using cell phones, pagers or other audio devices in a manner that disturbs other visitors. Cell phone and pager audible ringers must be turned off in the Library.
9. Soliciting or conducting surveys without library authorization
10. Using restrooms for bathing or shampooing, doing laundry

11. Smoking, chewing, and other tobacco use in Library facilities
12. Lying down or sleeping on any floor, table or in any seat in the Library
13. Consuming food in public areas of the Library, including restrooms, unless authorized by the Library Director or Branch Manager or for special library events
14. Bringing pets or animals, other than service animals for the disabled, into the Library, except as authorized by the Library Director or Branch Manager
15. Entering the Library barefooted, without a shirt, with offensive body odor or personal hygiene so as to be disruptive to the Library environment

Library staff members have the authority to intervene to stop prohibited activities and behaviors. Failure to comply with the Library's established standards of acceptable behavior may result in one's removal from the building and/or restriction of Library privileges.